

Agenda

Day 0 – Wednesday, July 17th, 2019 (optional)

Time	Item	Owner
6:00-8:00	Optional Meet & Greet @ V Pizza (1406 Hendricks Ave, Jacksonville, FL 32207, https://www.vpizza.com). V Pizza is about a 15-minute walk or 5-minute Uber from the hotel.	Doug Walker Rob Klobukowski

Day 1 – Thursday, July 18th, 2019 (full day)

Time	Item	Owner
9:00-9:15	Welcome and opening remarks	Doug Walker Rob Klobukowski
9:15-9:45	Keynote	Warren Jennings, FIS
9:45-10:45	Oracle <ul style="list-style-type: none"> • Upgrade path and timing • TDE Encryption <ul style="list-style-type: none"> ○ ASP • Installed options 	David Johnson, Oracle Vijay Guru, FIS Andy Hefty, FIS
10:45-11:00	Break	
11:00-12:00	Relius Roadmap <ul style="list-style-type: none"> • Relius Connect • Status of API's • Support cycle of installed components 	Mary Brown, FIS
12:00-1:00	Lunch	
1:00-2:00	Future of RTUG <ul style="list-style-type: none"> • Website for members • Strategies and challenges of supporting Relius/Oracle internally • Feature requests, wishlist • Future meeting topics 	Doug Walker Rob Klobukowski
2:00-3:00	STP <ul style="list-style-type: none"> • Use cases and best practices <ul style="list-style-type: none"> ○ Examples solicited from RTUG members • Calculate PS Web Balance 	Colleen Williams, FIS Andy Hefty, FIS
3:00-3:15	Break	

Time	Item	Owner
	Relius ASP	
3:15-4:15	<ul style="list-style-type: none">• How is FIS handling day-to-day issues?• Common support issues• Overall performance• Upgrade path/roadmap for ASP platform	Kathy Dodrill, FIS [FIS Support]
4:15-4:30	Adjournment	
6:00-8:00	Dinner (TBD)	

Day 2 – Friday, July 19th, 2019 (half day)

Time	Item	Owner
	FIS & Security	
9:00-9:30	<ul style="list-style-type: none">• Security• Distribution processes• Relius Web & Mobile• How are you protecting your brand/company?<ul style="list-style-type: none">○ Physical, cyber, and socially securing your business	Rick Floress, FIS
	Virtualization Roundtable	
9:30-10:30	<ul style="list-style-type: none">• Are you virtualized?• Roadblocks and pain points• Tips and tricks• Future of virtualization waiver	RTUG members Will Hicks, FIS Andy Hefty, FIS Vijay Guru, FIS
10:30-10:45	Break	
	Relius Admin App	
10:45-11:15	<ul style="list-style-type: none">• SSN Masking status• Upgrade status to work better on Win10/2016+• Common support issues	Andy Hefty Vijay Guru [FIS Support]
11:15-12:00	Open Forum	Andy Hefty, FIS Harold Harbeson, FIS Dan Reut, FIS
12:00-12:15	Adjournment	