1) To create and manage Service / Support incidents on our Web site, you will need to login as an individual user.



2) If you have an existing individual user login, choose the "Log In" option from the main menu and enter your username and password.

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Relius User Options Login	Relius User Login		
Register Forgot Username Forgot Password Individual Login FAQs	Login to: Access and upo Access links to View your curre Register for tra Subscribe to re *If you have previous can continue to use th Existing User Login Username: Password:	date your company and individual pro support nt Relius software product(s) ining* ceive technical updates and news ly created a user account under the tr e same information. * user.demo * Don't have a login? Register Forgot Your Username or Pa Remember me on this comput Login	file raining area, you r now! ussword? ter

 If you have created an individual user log in but have misplaced your username or password, use the "Forgot Your Username or Password" feature to have your information e-mailed to you.

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Home / Login / Log	in	Welcome! Log In or Register
Relius User Options Login Register Forgot Username Forgot Password Individual Login FAQs	Relius User Login Login to:  Access and update your company and individual g Access links to support View your current Relius software product(s) Register for training* Subscribe to receive technical updates and news *If you have previously created a user account under the can continue to use the same information. Existing User Login Username: * Password: *	profile a training area, you
	Don't have a login? Regis Forgot Your Username or Remember me on this com Login	Password? poter

4) If you are a new user or have not yet created an individual user log in, click on "Register", enter you company's six digit main account number and your company password, then click on Next.

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Relius User Options Login Register Forgot Username Forgot Password Individual Login FAQs	Create a Relius New User Login © Existing Firm requesting a new user login Customer ID: Password: New firm requesting a user login Next	
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5) Select your name if it appears in the "Existing User" list, otherwise choose the "New User" option and click on "Next" to register and create an individual login.

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Home / Login / Log	in	Welcome! Log In or Register	
Relius User Options Login Register Forgot Username Forront Password	Create a Relius N Customer Name: Web	ew User Login Demo Company	
Individual Login FAQs	○ Existing User	Create A New Contact	
	Home   A Sun0 Copyright (	Sard Company   Legal Stuff   Continuity S ©2007 SunGard Corbel LLC. Al rights rese	itatement erved.

6) Available company information will be pre-populated in the registration form, but you will be required to enter your contact data into <u>all other required fields</u> (labeled with an asterisk).

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About Us   Support   Pro	ducts and Services   1	News   Training	Events	C	ontact Us   Links   Search   Sitemap
Home / Login / Log	lin				Welcome! Log In or Register
Relius User Options Login Register	Create a Relius New User Login				
Forgot Username Forgot Password Individual Login FAOs	Account #:	100007	336	An asterisk ( * )	indicates a required field
	Company Name:	* Web Demo	Company		
	First Name:	*		Last Name: *	
	Address:	* 1660 Prude	ential Drive		
	Suite / Floor:			_	
	City:	* Jacksonville	2	Country:	United States ¥
	State:	* Florida	×	Zip Code: *3	32207
	Telephone:	*	Ext.		
	E-mail Address:	*			
	Verify E-mail:	*		(500)	
	Time Zone:	* Eastern		×	
	User Login Informa	ation			
	Username:	*		3-16 Characte	ers with no spaces
	Password:	*		6-16 Characte	rs with no spaces
	Password Verify:	*			
			Create User Lo	ogin	

7) Both the username and password have minimum and maximum length requirements and cannot contain spaces. The username must be unique in our system, *i.e.* you cannot enter a username of "Kelly" if this username has already been chosen by another Relius user. The password cannot be the same as the username, and must be entered twice in order to verify your entry.

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Home / Login / Log	in		Welcome! Log In or Regi
Relius User Options Login	Create a Relius	New User Login	
Forgot Username Forgot Password Individual Login FAOs	Account #:	100007336	An asterisk ( * ) indicates a required field
	Company Name:	* Web Demo Company	
	First Name:	* Rose Anne	Last Name: * McKenzie
	Address:	* 1660 Prudential Drive	
	Suite / Floor:		
	City:	* Jacksonville	Country: United States 💌
	State:	* Florida 💉	Zip Code: * 32207
	Telephone:	* 800-326-7235 Ext.	
	E-mail Address:	* roseanne@webdemo.net	
	Verify E-mail:	* roseanne@webdemolnet	
	Time Zone:	* Eastern	M
	User Login Informa	tion	
	Username:	* roseanne	3-16 Characters with no spaces
	Password:	* •••••	6-16 Characters with no spaces
	Password Verify:	*	
		Create User	r Login
	2		

8) Once you log in or register a new individual user account, you will be directed to your "My Profile" page. There are numerous features on the profile page including the ability to view your licensed Relius software products, update personal login or contact data, subscribe to a variety of e-mail notifications, provide feedback, create or manage service / support incidents or go to the main SunGard Relius Support page.

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Home / Login / Sur	nGard Relius	Welcome, Rose Anne McKenzie   My Profile   Log Out	
Relius User Login My Profile Change Username Change Password	Rose Anne McKenzie's Profile		
Change Contact Data Change Company Data Subscribe Feedback Log Out	Stay connected! Subscribe to our e-mail e-mail with what's new in NEWS. It's easy	d! Subscribe to our e-mail update service and when something changes we'll send you an at's new in NEWS. It's easy and convenient.	
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9) Once you are logged in as an individual, you can select the "Service / Support Incidents" option to access the new RTI WebFirst support interface. This interface can be used to create and manage incidents online, and can be accessed from the profile page, the main SunGard Relius Support menu or from any of our software support product pages.