Relius Administration Remote Desktop Web

Open Internet Explorer 11 and go to https:\\ra.reliusasp.com. Please note this only works with Internet Explorer 11.



Enter your username and Windows password, this will be your ASP Windows password. Please include infinity\ in front of your login name, as shown above.

Selecting the option This is a private computer will retain the domain\user name.

Select the Goto tab. If you don't see the Goto tab verify you are using Internet Explorer 11. If so, you may need to allow the ActiveX control to run, this window may be hidden so please check for it.



Select Connect

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Click connect this is an ok warning

Nemote Desktop Connection X						
A website is trying to start a remote connection. The publisher of this remote connection can't be identified.						
This remote connection could harm your local or remote computer. Do not connect unless you know where this connection came from or have used it before.						
	Publisher: Type: Remote computer: Gateway server:	Unknown publisher Remote Desktop Connection goto.reliusasp.com ra.reliusasp.com				
Allow the remote computer to access the following resources on my computer:						
Changes to these options apply to this connection only.						
Use the following credentials to connect: Password for infinity\demo99_tuser2						
) Hide	Details		Connect Cancel]		

You will then be prompted with the following:

Windows Security ×					
Enter your credentials					
These credentials will be used to connect to goto.reliusasp.com.					
infinity\demo99_tuser2					
Password					
Remember me					
More choices					
ОК	Cancel				

Enter your Windows password, this will be your ASP windows password. **Do not select Remember me** as this will stop the login process from continuing.

The following screen will be displayed and may take a bit of time to initiate:



You will then be prompted with the following:



Click OK



Click on the RSA security prompt and sign in as you normally would.

Please make sure you click on **Sign Out** when you are finished and do not just close the browser. If you do so the connection remains open and you cannot log in again without rebooting your computer to close the previous connection.