

Welcome to *Relius Reporter* – quarterly e-news packed with facts you need to help maximize your efficiencies with your Relius products. Software support – new product features – the latest at SunGard Corbel – every issue has something you'll want to know, to help you do things better.

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## Sentinel Benefits Chooses Straight-Through Processing

The Straight-Through Processing functionality of Relius Administration, (which was released over a year ago,) has quickly become the choice of many to increase their office efficiencies and stay ahead of the competition, all without adding staff. One of the leading retirement plan administration firms leveraging this technology is Sentinel Benefits of Wakefield, Massachusetts.

Sentinel Benefits needed a more efficient way to operate their growing daily valued recordkeeping business. The Straight-Through Processing solution will enable the firm to move from a human interface environment to a scheduled, *automated* processing environment which will increase their profitability.

Find out more by checking out the complete Sentinel Benefits press release at [www.sungardcorbel.com/news/pressreleases.asp](http://www.sungardcorbel.com/news/pressreleases.asp)

## Salary Solving and Cross-Tested Solving Made Easy!

Take advantage of powerful Relius Proposal solving routines by passing your census data from Relius Administration to Relius Proposal using the automated import/export features of each system. Within Relius Proposal, you can:

- Choose from a wide variety of plan designs
- Perform complex sole proprietor/partnership salary solving
- Utilize powerful "solve to pass" methods to design effective cross-tested plans
- Illustrate multiple plan designs in a side-by-side format
- Pass your results back to Relius Administration

For more information about Relius Proposal features, go to [www.sungardcorbel.com/catalog/prs\\_whatitis.asp](http://www.sungardcorbel.com/catalog/prs_whatitis.asp). Relius Proposal users can learn more about the import/export system features by viewing the Proposal FAQs in the Relius Proposal Support section of the Web site.

## Relius Administration Basic Training Manuals – Available on the Web

Many of our Relius Administration clients have asked for an updated copy of the Relius Administration Training manuals we use when conducting a 4-Day Basic Training Workshop. These are now available to you via our Web site.

The Relius Administration 6.0 and Relius Administration 7.0 manuals are available for you to download whenever you would like.

To download either version go to [www.sungardcorbel.com/training/webevent.asp](http://www.sungardcorbel.com/training/webevent.asp) and select "Download RA6, RA7 Workshop Tutorials."

## Release 7.2 for Version 7.0 – Now Available

By now you should have received an e-mail letting you know enhancement Release 7.2 for Relius Administration Version 7.0 (RA72SP00.exe) is available and can be downloaded from our Web site, [www.sungardcorbel.com/support/loginform.asp](http://www.sungardcorbel.com/support/loginform.asp)

There are a few new features included in release 7.2 as well as bug fixes. To read about these before you install the releases you can download WhatsNew-72.pdf from the 7.2 download area. After you have installed 7.2, you can also access this information by going into Relius Administration and clicking on Help/ Contents/ What's New in Relius Administration 7.2.

## 2002 National Council Meeting Follow-Up

Each year we invite the chairpersons of each regional Relius Administration User Group to join us in Florida for a day to talk about Relius Administration. This meeting is held on Sunday in conjunction with our annual Client Conference.

The morning session is a roundtable discussion among the user group chairpersons only. This is their chance to discuss the issues they would like to present to our staff. During the afternoon session, those items are brought to the table for discussion. We determine what we are doing right, those things we can do better, and we develop a plan for moving forward. A portion of the afternoon session is also used to give the chairpersons a preview of some of the things we are working on.

One very important aspect of this meeting is that it allows the User Group chairperson to bring with them enhancements that their groups have voted on and would like to see in the major release due out the following year. Votes are tabulated and reviewed by our Executive and Development staff and the results are then provided to the chairpersons to share with their groups.

## Regional User Group News

Make your plans now to attend one of your regional user group meetings. The Summer/Fall meetings are being planned as we speak. There are a number of dates already set – so mark your calendars.

■ Great Lakes User Group	September 12-13	Chicago, IL
■ Midwest User Group	August 15-16	Indianapolis, IN
■ New England User Group	August 27	Springfield, MA
■ Mid-Atlantic User Group	August 19	Philadelphia, PA
■ Southern User Group	August 9-10	Orlando, FL
■ Western PA User Group	August (date TBD)	Pittsburgh, PA
■ Central Western	August 9	Lake Minnetonka, MN

California – Some California users have expressed interest in reviving this group. If you're interested, contact Peggy Norton at [peggy.norton@sungardcorbel.com](mailto:peggy.norton@sungardcorbel.com).

We'd like to know:

- (a) Are you interested in being an officer or only an attendee/member?
- (b) In what cities would you like to see meetings held?

You can find additional information for each of the User Groups at [www.sungardcorbel.com/catalog/usergroups.asp](http://www.sungardcorbel.com/catalog/usergroups.asp)

## Approvals are In – for all Plan Documents!

We have received approval from the IRS for all of our prototypes and volume submitter plans, including:

- SunGard Corbel Comprehensive Defined Contribution Prototype
- SunGard Corbel Defined Benefit Prototype
- SunGard Corbel Cross-Tested Volume Submitter "Prototype"
- SunGard Corbel Defined Benefit Volume Submitter
- SunGard Corbel Fundamental/EZ Defined Contribution Prototype
- PPD Comprehensive Defined Contribution Prototype
- PPD Cross-Tested Volume Submitter "Prototype"
- FDP Comprehensive Defined Contribution Prototype
- FDP Cross-Tested Volume Submitter "Prototype"
- GUST II Volume Submitter (Profit Sharing/Money Purchase/401(k))

Many of these documents are already implemented in the Relius Documents systems. For the plan document language release schedule, go to "Important Information" in the Support section under your Relius Documents system.

## Traditional IRA/Roth IRA Update

SunGard Corbel is in the process of updating its prototype IRA document for EGTRRA, and for the final regulations governing required minimum distribution (RMD) rules. We will submit the IRA documents as soon as these changes have been made to the document.

We are in the process of collecting client materials to submit to the IRS. A list of all firms that have decided to purchase or renew the EGTRRA-approved prototype IRA document will be submitted to the IRS. If you plan to adopt the newly-approved IRA document, but have not purchased the update, or have not sent in your submission package, please do so now. The submission process is easier when we have all of your information in advance.

If you would like more information on the IRA, go to [www.sungardcorbel.com/catalog/ips\\_iraupdate.asp](http://www.sungardcorbel.com/catalog/ips_iraupdate.asp).

## New 457 Regs

Just after you updated for EGTRRA, the Internal Revenue Service published proposed regulations under Internal Revenue Code Section 457 governing nonqualified deferred compensation plans maintained by state and local governments and by tax-exempt organizations.

We would like to make clients aware that these are only proposed regulations. There has been no mention of when these regulations will become final. However, clients who subscribe to our **457 Prototype Service** will be notified as soon as these regulations are finalized.

If you would like to purchase a 457 plan package go to [www.sungardcorbel.com/catalog/457\\_whatitis.asp](http://www.sungardcorbel.com/catalog/457_whatitis.asp).

# Relius™ Government Forms

## Web Retriever – Update

Easily collect and manage your client data. See how you can collect any data, anywhere, anytime and import the information into your Relius applications. No more paper costs, postage costs, or long distance phone calls, and less staff time.

## Introductory Specials

- **FREE Webcasts** – Sit in on one of these one-hour presentations and learn how Web Retriever will save you time and money.
- **5 FREE Questionnaires** – Subscribe to Web Retriever and pay **no fees** until you prepare your sixth questionnaire. This is a great way to try our newest application.
- **FREE Online Training** – This online event shows the features and flexibility of Relius Web Retriever.

**Plus, purchase Relius Web Retriever by December 31, 2002 and pay no renewal fees until January, 2004.**

To find out more about these offers, contact Dawn Bancroft at (800) 326-7235, ext. 1338, or send an e-mail to dawn.bancroft@sungardcorbel.com. Sign-up today!

## Relius Government Forms 5500 Client Version – *in Service Pack III!*

Relius Government Forms 5500 Client Version offers you an automated alternative to delivering annual 5500 filing packets to Plan Sponsors.

The 5500 Client Version is used in conjunction with Relius Government Forms 5500 and operates as a viewer, editor, printing tool, and electronic filing utility for Plan Sponsors. It allows the Plan Sponsor to open the filing and complete the flagged fields, and print the completed return to be signed and mailed or kept as an office copy. Plan Sponsors may even submit the completed return electronically to the Department of Labor.

With most plans approaching the July 31 filing deadline, and considering the late release of the paper forms, Client Version is the perfect solution to the many obstacles that you currently face.

Client Version saves 5500 preparers substantial amounts of time and money usually spent on postal services. This new tool helps eliminate the tedious tasks you perform especially during your busy filing seasons. *It's available in Service Pack III.* Call (800) 326-7235, ext. 1338, for more information.

## California EDD Module – *coming late summer!*

Any business or government entity doing business in California, and which is required to file a Federal Form 1099-MISC for services performed by an independent contractor, must report to the Employment Development Department (EDD). The 1099-MISC must be reported within 20 days of either making payments totaling \$600 or more, or entering into a contract for \$600 or more with an independent contractor in any calendar year, whichever is earlier.

This new add on module for Relius™ Government Forms 1099/W-2 is in development now to help you comply with the additional reporting requirements of California Senate Bill 542. Call (800) 326-7235, ext. 1338, for more information.

## 1099 Outsourcing – *look for it in September!*

No longer will you need to buy paper supplies, print, assemble, and mail envelopes, and later file with the state and federal authorities. We can handle this for you through our 1099 Outsourcing service that will be available later this year. For just a small flat rate, allow us to handle a majority of your 1099 filing and printing needs. **Look for it this September!** Call (800) 326-7235, ext. 1338, for more information.

## Relius™ Proposal

### Use Relius Proposal to Quickly Redesign Plans for EGTRRA

If you are not already using Relius Proposal, now is the time to start! Quickly generate “what-if?” scenarios for all types of plan designs, including complex cross-tested designs, safe harbor designs, and more. Compare up to five separate design types in a side-by-side format to easily determine the best plan design for the employer.

To find out more, go to [www.sungardcorbel.com/catalog/prs\\_whatitis.asp](http://www.sungardcorbel.com/catalog/prs_whatitis.asp). To schedule a Web demonstration, go to [www.sungardcorbel.com/catalog/rls\\_overview.asp#Proposal](http://www.sungardcorbel.com/catalog/rls_overview.asp#Proposal) and select “Schedule Interactive Demo” under the Relius Proposal section.

### What’s New With Version 7.0?

Relius Proposal Version 7.0 contains many new features, including:

- Updates to legislative limits
- EGTRRA enhancements
- Simplification of cross-tested plan processing

For a complete list of the new features added with Version 7.0, and to download the latest service pack, go to [www.sungardcorbel.com/support/loginform.asp](http://www.sungardcorbel.com/support/loginform.asp). Enter your Customer ID and Password to Login. Go to Proposal, and then select “Fixes and Updates”.

## Pass Census Data Between Relius Proposal and Relius Administration

Avoid duplication of data entry by using the import/export features of the Relius Proposal and the Relius Administration systems. Census data entered for new plans in Relius Proposal can be exported to Relius Administration. Census data for existing plans already in Relius Administration can be exported from Relius Administration and imported into Relius Proposal. To find out how, go to [www.sungardcorbel.com/support/loginform.asp](http://www.sungardcorbel.com/support/loginform.asp). Enter your Customer ID and Password to Login. Then select "Proposal" on the left side. Choose "FAQs" and look for the "Import/Export" FAQ.

## Relius Proposal Online Training Now Available

See the Online Training portion of this newsletter for the Relius Proposal courses now available.

## Online Support Available for Relius Proposal Users

Users may subscribe to receive technical alerts and update notices by e-mail for Relius Proposal. To subscribe, go to [www.sungardcorbel.com/support/loginform.asp](http://www.sungardcorbel.com/support/loginform.asp). Enter your Customer ID and Password to Login. Select "Subscribe" on the left of the screen, and then select the box under the "Relius Proposal Special Interest Alert" section. Once you are logged in to the Support site, you can submit questions online (instead of phoning) by selecting "Proposal" on the left side and then selecting "Online Support". You can track your request online and you will receive a call back from our support staff.

## Relius™ Education

### Fall 2002 Brings More Pension Seminars: Plan now to learn. That's a good habit!

Does pension reform have you puzzled? If so, be assured that you're not alone. The 2001 *Economic Growth and Tax Relief Reconciliation Act (EGTRRA)* has had a tremendous impact on qualified plans. With this legislation and all the other changes that have taken place in the last year, pension professionals are continually seeking answers to the many new questions posed by those changes. SunGard Corbel's **technical pension seminars** are the best source for answers to those questions, **answers provided by the leading experts** in the retirement plan industry.

### ERISA Workshop (September - November) Updated for 2002 and EGTRRA, 37 locations

The IRS has issued more regulations and other guidance in 2002 than it has in any other year in the past 15 years. Since many employers will want or need to take advantage of these changes within the next year, practitioners must learn how to apply these requirements.

Our 2002 ERISA Workshop, is a **comprehensive review** of the latest guidance and will provide you, as pension practitioners, with **insights and practical information** to apply these new and important requirements. Our experienced speakers provide **real-life case studies** to present the **latest legislative and regulatory changes** affecting qualified plans, and to introduce innovations in plan design.

This seminar will save you and your clients money, because it will permit you to take immediate advantage of the changes and **avoid costly mistakes in applying the new rules**. This is one program you won't want to miss!

## **Fundamentals of Qualified Plans Seminar (June - July and September - October)**

This ever popular, three-day program, offered in 16 locations, is ideal **for boosting newer staff members to a better understanding** of qualified plans, and has been updated to include the latest legislative changes, including EGTRRA. Experienced practitioners have told us that this is **an excellent "refresher" course**, too. This "nuts and bolts" program uses **real-life case studies** to illustrate the basic concepts in retirement plan design and administration. Students have the opportunity to experience the world of retirement plans first-hand and to network with their peers in the retirement plan industry. **Plan now** to help your staff **build an ERISA Foundation!**

## **Introduction to 401(k) Plans (November - December)**

This two-day 401(k) program is **absolutely the best way to become familiar with the intricacies of 401(k) plans**. Updated for 2002 to include EGTRRA and other legislative changes, this fast-paced program is for anyone with some general pension knowledge and new to 401(k) plan design and administration, as well as for experienced practitioners who are seeking an excellent refresher course. As with all of our technical seminars, this program uses true-to-life case studies to illustrate concepts. **Now is the time to plan** for your staff to learn more about 401(k) plans!

All of these programs are coming to a city near you. Click here for our current Fall seminar schedule: [www.sungardcorbel.com/catalog/seminarspension.asp](http://www.sungardcorbel.com/catalog/seminarspension.asp) or e-mail us at #WebTechSem@sungardcorbel.com.

## **Web Seminars – What's New**

In an industry that is heavy on technical regulations, there are more demands on you to digest new material quickly and frequently. We can help you accomplish this with our new **Web Seminars** educational option.

These convenient Web Seminars are scheduled based on the release of new legislation affecting the Pension Industry. And, we offer courses which may be of particular interest to many industry professionals such as the recently held program on Participant Loans.

Stay tuned for new programs added regularly – subscribe to our e-mail updates [www.sungardcorbel.com/news/subscribe.asp](http://www.sungardcorbel.com/news/subscribe.asp) and select Seminars.

**FAQs** Relius Administration • Relius Documents • Relius Government Forms

Some examples of the questions and answers you can find in the FAQ section (by product category) are:

### **Relius Administration**

**Q:** Why are employees showing as former key on the top heavy test?

**A:** When you run the top heavy test as of 12/31/2001, you are determining the top heavy status for 2002, which uses the new EGTRRA logic. Any employee who was only key in 2001 due to repealed



key ee rules (5 year lookback, or top 10 owners) is now deemed to be a former key employee, and thus falls off the test. NOTE: By law, for the year 2001, allocation of contribution will still treat these people as key, and they will still show as key in census. For purposes of determining top heavy status for 2002, the top heavy test knows that they are former key. When you roll the plan to 2002, their key code in census will actually switch to former key.

**Q:** Vesting not correct. Why?

**A:** Check if there was a current or prior distribution. Prior distributions are stored in Relius Administration in Account Data (double click the account and prior year data is at the top). If so, and if the employee was partially vested and not fully paid out, vesting should be reduced by the distribution. The vesting formula is vested amount = vested % \* (ending bal + distributions + negative forfeitures) - distributions. Distributions and forfeitures are the sum of current and prior year numbers.

**Q:** I am allocating a gain for a dividend for a specific amount and when I check participant totals it does not match the amount posted. Why?

**A:** Be aware that if there is a value held in an investment in the forfeiture suspense account, the suspense account will share in the allocation of a gain/loss or dividend allocated to that investment.

## Relius Documents

**Q:** What is the difference between a language update and a service pack?

**A:** A language update refreshes the actual language (words) that is in the Relius Documents software. A service pack updates the Relius Documents software (.exe, .dll files).

**Q:** When will Relius Documents be certified to run on Windows XP?

**A:** Currently Relius Documents v3.7 is certified to run on the Windows XP operating system.

**Q:** My IT person is paid by the hour, is there a way to setup an appointment?

**A:** Yes. Call our dispatcher at 800-326-7235 and have them enter an incident requesting an appointment. A Support Representative will then call you back to setup the appointment.

**Q:** I submitted a project via the Internet system and have not received the project back yet. Why?

**A:** There could be several reasons, but here are the most common. Your internal e-mail system is filtering out, or blocking .exe files which removes your document attachment. You may have entered an incorrect or misspelled e-mail address.

**Q:** Why do we have to wait for a Support Representative to call us back?

**A:** Due to the nature and uncertainty of the calls we take on a daily basis, we think this method works out the best for our clients. Some calls can take five minutes and some four hours. This call back system allows our clients to attend to other things instead of waiting on hold.

## Relius Government Forms

**Q:** Commas aren't printing in the dollar fields of the 5500 series forms in RGF 5500. Why?

**A:** The IRS/DOL printing specifications call for no commas to appear in dollar amount fields. The EFAST implementation of those specifications will insert commas into dollar amounts of \$1,000,000 or greater. Dollar amounts under that amount will not have commas printed.

**Q:** Why do I get a message that smisc01.dll cannot be accessed when starting SAR.

**A:** Reinstall SAR from the CD. Make sure anti-virus applications and other applications are closed during the install process.

**Q:** What are the data file extensions for the Government Forms applications?

**A:** The 5500 application uses \*.rw9 for 1999 forms, \*.rf0 for 2000 forms and \*.rf1 for the 2001 forms. SAR uses \*.sw9, \*.sw0, \*.sw1 \*.pw9, \*.pw0 and \*.pw1 for the same years. 1099/W-2 uses \*.pd9, \*.pd0 and \*.pd1 for those years. The 5300 application uses \*.q?? where ?? is a two digit number that relates to a specific form.

**Q:** How can I show the plan year dates at the top of the 5500 series forms?

**A:** Select Settings in the menu list at the top of the window. Select General from the list that appears, then select the Advanced tab. Click on the check box labeled Show Calendar Year Dates to place a check mark in the box. Click OK to save the change.

**Q:** I notice when we receive a new CD there are four Government Forms applications on it. Can I install all of them even though I only have a license for one?

**A:** When we release a new version of an application we send a CD to each customer. It contains the latest versions of each of our applications. If you are running an earlier version of one of the applications you can install the newer version. You will not be able to install a product unless you are a current subscriber for the product. You will have a product key on the envelope for the application.

**Q:** I have several product keys on the CD envelope. How can I tell which product key to use?

**A:** The product key for the 5500 application starts with R, the 1099/W-2 application product key starts with W, the 5300 product key begins with Q and the SAR product key starts with S.

**Q:** I have just installed the Relius Government Forms 5500 application for the first time. When I try to select a form and open it, nothing happens. How can I open a form so I can complete it and print?

**A:** The first thing you must do is create a planbook. Select the New button in the Open window. This will open a blank Plan Information Worksheet. Fill this sheet out and save it. This will create a planbook for the plan. Now you can go to the Open window and select a form, open, complete, print and save it.

**Q:** When printing the 2001 5500 Schedule B, the leading zero does not print for the most recent enrollment number, located in the "Statement by Enrolled Actuary" section. However, it is visible on the screen. Why?

**A:** The EFAST printing component does not permit the leading zero to print. This will not affect the scanning process and therefore, does not in any way affect your ability to submit the form for filing. The printing component is developed by EFAST, and we have notified them of the issue and a solution will be provided in a future component. We have not received any information indicating when this change will be implemented. When the component is updated by EFAST it will be

included in the subsequent update for the Relius Government Forms 5500 application.

**Q:** I renamed the file for a plan in Windows Explorer. Now I cannot open the plan. What should I do?

**A:** If you can remember the exact original file name, rename the file back to the original name in Windows Explorer. If you cannot remember the exact file name, you need to try to retrieve it from your data back ups. Otherwise, the file is corrupt and unusable.

**Q:** When printing a plan in Relius Government Forms 5500 I get a message "Print overrun." The printer prints out my form until it gets to the 2-D barcode. It starts printing the barcode but then stops. Why?

**A:** One solution is to make a change in the graphics mode in the Windows print driver settings. To access the printer driver click on the Start button on your Windows tool bar. Select Settings and then Printers. A list of printers installed on your system is displayed. Right click on your printer and select Properties. The actual location of the settings varies depending on the printer you have. You will have to look through the various tabs looking for the graphics settings. The graphics mode needs to be changed from vector to raster.

## Online Training

### Online Training – Update

With the demand for Online Training increasing every month, we are adding courses all the time. We now have 69 one-hour sessions and 17 free mini-sessions. On the Relius Administration side alone, we now offer 15 different series covering almost any administration issue you can imagine. Check out our classes at [www.sungardcorbel.com/training/webevent.asp](http://www.sungardcorbel.com/training/webevent.asp) and download this month's calendar. You'll see why hundreds of clients attend an Online Training session each month.

### Relius Proposal Online Training Now Available

Enjoy the benefits of a training seminar without leaving your office. The Relius Proposal Series of online training offers four separate topics, each running approximately one hour. The topics include Introduction to the Proposal System, Running Side-by-Side Proposals, Running New Comparability Plans, and Import/Advanced Data Entry Techniques. To register for online training, go to [www.sungardcorbel.com/training/onlineeventtopics.asp](http://www.sungardcorbel.com/training/onlineeventtopics.asp) and select "Proposal Series".

## Events

### SunGard Corbel Client Conference – Connection 2002 – In Review

Connection 2002 – SunGard Corbel's third annual Client Conference was held June 10-11 in Ponte Vedra Beach, FL. With over 150 software clients in attendance, the event was a great success.

The two-day program provided users with the inside scoop on SunGard Corbel, including our latest software features, and the best ways to use our products to improve their processes. Our software developers were ever-present, listening to customer comments and gathering input for future product enhancements. Client Account Services and software support staff answered all kinds of daily application questions and addressed many issues related to clients' day-to-day business operations. Retirement plan industry trends and future initiatives were also discussed.

The conference coincided with our Hot Topics Update Seminar where pension professionals learned the latest governmental updates from Craig Hoffman, Robert Richter, and Derrin Watson.

Connection 2002 proved to be informative and fun for all. We are reviewing the conference evaluations from our attendees so next year's event will be even better.

Look for information about our 2003 Client Conference to be available beginning in October at [www.sungardcorbel.com](http://www.sungardcorbel.com).

## **Advanced Pension Conference Chicago!**

Our Chicago Advanced Pension Conference will be held at the Hyatt Regency Woodfield (Schaumburg), September 11-13, 2002.

Plan to attend and get the knowledge you need to make the latest pension regulations work for you – and your clients. Craig Hoffman, program Chairman and Moderator, will be joined by a host of experts, including Jane Armstrong, Stephen Forbes, Joan Gucciardi, David Pratt, Derrin Watson, and Leonard Witman to provide you in depth coverage of:

- The newly proposed 401(k) and 401(m) Regulations (expected to be released this Summer)
- Advising Fiduciaries in a post-Enron world
- Service Agreements for administrators (with sample clauses)
- Plan Mergers and Terminations
- PEO Plans after Revenue Procedure 2002-21
- Plus a two-hour "Ask the Experts Workshop" – an annual favorite!

Full conference details and registration forms are available at [www.sungardcorbel.com/events/conferences.asp](http://www.sungardcorbel.com/events/conferences.asp). E-mail us at [webconfquest@sungardcorbel.com](mailto:webconfquest@sungardcorbel.com) with your questions.

## **HIPAA Seminar Recap**

Throughout May and June nine seminars were held on the most recent developments relating to the HIPAA regulations. Director of Compliance Services, Patricia Ibbs, outlined the changes within the HIPAA Privacy, Electronic Data Interchange, and Security regulations. Pat covered what the new regulations mean to each health plan, how to comply with the new regulations, and exactly when you need to be in compliance, along with other issues concerning the administration of health plans.

To learn how we can help you reach compliance using our HIPAA Compliance Services (from a Privacy Gap Analysis to customized training for staff) go to [www.sungardcorbel.com/hipaa](http://www.sungardcorbel.com/hipaa).

To be notified when more HIPAA seminars are scheduled, sign-up for our e-mail subscription service at [www.sungardcorbel.com/events/subscribe.asp](http://www.sungardcorbel.com/events/subscribe.asp).

## Where We'll Be

Industry events where you can meet your SunGard Corbel representative:

ASPA Summer	7/27 - 7/31	San Diego, CA	Booth #409
SIIA	9/17 - 9/19	San Francisco, CA	Booth #217
ASPA Annual	10/27 - 10/30	Washington, DC	
SPARK Forum	11/10 - 11/12	Palm Beach, FL	

## Our People in the News

### Hoffman to Become Fellow of the American College of Employee Benefits Counsel

**Craig Hoffman**, J.D., LL.M, has been selected to become a Fellow of the American College of Employee Benefits, a nationwide professional organization formed to recognize benefits practitioners that have demonstrated commitment to creating greater public awareness of employee benefits law and have provided exceptional professional services the public, the bar, and clients.

Mr. Hoffman, vice-president and general counsel of SunGard Corbel, is currently serving as president of ASPA. He is also on the IRS Tax Exempt Advisory Committee and was a delegate for the U.S. Department of Labor and International Foundation of Employee Benefit Plans' 2002 National Summit on Retirement Savings held earlier this year. At SunGard Corbel, Mr. Hoffman moderates SunGard Corbel advanced pension conferences and is a frequent lecturer at industry conferences held throughout the country.

### Support Rep of the Month

Congratulations to **Glenn Clarke** on his outstanding performance during the past month in the Relius Documents support department. Glenn started with us in 1998 as a representative in the support department. Before this, Glenn was in the military for eight years specializing in telecommunications. Glenn enjoys being a support representative because he is able to help clients solve their system issues. "At the end of everyday, I have a gratifying sense of accomplishment through helping these clients," said Glenn.

Next time you have the opportunity to talk to Glenn, congratulate him on his exceptional performance!